

team24x7outlet.com

Product Return Form

Return Policy: We want you to be satisfied with your purchase. To help achieve this goal, we accept returns for defective product or product that is in sellable condition within 30 days of purchase. To ensure that your return is processed in a timely manner, please adhere to the following guidelines:

- Call 855-515-5999 and request an RMA number. **No returns will be processed unless an RMA number is obtained and written clearly on the outside of the shipping package that contains returned product.**
- Returns of unwanted items must be shipped to the following address within 30 days of original purchase:
 - team27x7.com
5555 SW 107th Ave., Suite 100
Beaverton, Oregon 97005
- Product must be returned in original, sellable condition. If it can not be re-sold as new, the return will not be accepted unless the product is defective. All hang tags and product bags must be returned with merchandise. Footwear must be returned in the original shoe box and must be placed inside a shipping box. **Please do not write or attach labels on the outside of the original shoe box or ship an original shoe box wrapped in shipping paper.**
- Please complete the form below to indicate whether you would like a refund or an exchange.
- You will be responsible to pay all shipping charges to return product to us. We will pay all charges to ship out an exchange.
- We will not accept returns for:
 - Apparel items that contain stains from perspiration, deodorant, make-up or any other markings that can not be removed. Personalized items may not be returned
 - Footwear that have worn or soiled bottoms and/or uppers, or with a shoe box that is not in new condition
- If you believe a product is defective, please describe the flaw. We will inspect all products and process the return for items confirmed to be defective. If our return specialist can not confirm a product flaw, we will return the original item(s) to you.
- Refunds will be processed based on the form of payment of the original purchase.
- Please allow 2 to 4 weeks for exchanges.

Please fill out the following form and include it inside with your return:

Name:	RMA Number:
Email:	Cell #:

* If your replacement items are of higher value than the returned items, please provide additional payment:	
Credit Card Number:	Cardholder's Name:
Credit Card Expiration Date:	Cardholder's Phone Number:

Returned Item			Reason for Return	Refund or Exchange?	Replacement Item		
Product #:	Size:	Qty:			Product #:	Size:	Qty:
Product #:	Size:	Qty:			Product #:	Size:	Qty:
Product #:	Size:	Qty:			Product #:	Size:	Qty:
Product #:	Size:	Qty:			Product #:	Size:	Qty:
Product #:	Size:	Qty:			Product #:	Size:	Qty:
Product #:	Size:	Qty:			Product #:	Size:	Qty:

Reason for product defect – if applicable:

Before you mail your return, don't forget to:

- Complete and return this form in your shipping carton.
- Write your RMA number on the outside of your shipping carton.
- Return hang tags, product bags and original shoe box - as applicable.
- Mail you return to:

team24x7.com
5555 SW 107th Ave., Suite 100
Beaverton, Oregon 97005

Customer Service Info:	Toll-Free 1-855-515-5999	Fax: 503-646-4653	Office Hours: Mon – Fri 5 am – 4 pm Pacific Time
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